

May 25, 2021

USPS Regulatory Commission  
901 East New York Avenue Suite 200  
Washington, D. C. 20268

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POSTAL REGULATORY  
COMMISSION

Dear Commissioners:

I am terrified that citizens must speak between now and June 22, 2021 or you may consider the recently proposed ten-year plan to reduce mail service.

This letter is my urgent request asking that you reject the ten-year plan. My affairs are topsy turvy because checks that I sent in February still have not been delivered and have not been presented to my bank.

My accountant's office is ten blocks from my house, but they called about my bill. I had to write a 2<sup>nd</sup> check since the check that I wrote and mailed in February has not been delivered. My good daughters check from March mailed to Cleveland has not been delivered.

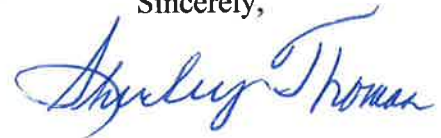
Please reject the ten-year plan for the following reasons:

- Citizens are suffering uncertainty about delivery of meds and daily mail because of unexplained delays. Indiana mail, which for years was sorted and distributed in Indiana, now is sent to a secret location in Illinois for distribution causing another slow down.
- Citizens need more postal offices and services including six-day delivery.
- Postal workers need more sorting machines in order to deliver mail.
- Citizens pay huge fees so that post office budgets could be restored and improved.
- Citizens need mail to travel by planes, trains and trucks in order to maintain dependable service and efficiency.

The problems that we face are the result of tinkering by one bureaucrat which took away depended upon services and made problems that degraded the entire system.

Please assist us to restore a vibrant, healthy postal service that works for employees and citizens.

Sincerely,

A handwritten signature in blue ink, appearing to read "Stephen Thomas".



Mrs. Shirley Thomas  
1556 Waite St.  
Gary, IN 46404-1951

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